

Green Finance Framework

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1. Introduction¹

1.1 Business Overview

ENN Energy Holdings Limited (2688.HK) ("**ENN Energy**", and together with its subsidiaries from time to time, "**the Group**") has been engaged in the urban pipeline gas business from 1992. It is one of the largest clean energy distributors and a leading integrated energy service provider in China.

The principal businesses of ENN Energy are the investment in, construction, operation and management of natural gas pipeline infrastructure, vehicle and ship refuelling stations and integrated energy projects, the sales and distribution of piped gas, LNG and other multi-energy products in China. ENN Energy also carries out integrated energy business, energy trading business and provides other services in connection with energy supply in China.

As of 31 December 2019, ENN Energy had 217 project cities in China in 22 provinces, municipalities and autonomous regions, namely Anhui, Beijing, Fujian, Guangdong, Guangxi, Hebei, Henan, Hunan, Inner Mongolia, Heilongjiang, Gansu, Jiangsu, Jiangxi, Liaoning, Sichuan, Shandong, Yunnan, Zhejiang, Shanxi, Shaanxi, Shanghai and Tianjin, covering a connectable urban population of 104 million.

Meanwhile, ENN Energy also developed integrated energy projects in key regions spanning across 27 provinces and municipalities, with the accumulative number of projects in operation amounting to 98. It provided tailor-made integrated energy solutions for local governments and users based on their multi-energy needs.

1.2 ENN Energy's Sustainability Strategy and Vision

In addition to creating sustainable returns for shareholders, ENN Energy is also committed to promoting green development and contributing to building a better China.

Looking ahead, China will continue to shift its primary energy mix to a cleaner and low-carbon structure, push forward "coal-to-gas" conversion for pollution control and promote natural gas as one of the main energy sources, while the promotion of integrated utilisation of multiple energy sources, and a quality and efficiency-oriented energy supply model by local governments will also bring huge business opportunities to ENN Energy.

(1) Commitment to Sustainable Development

ESG Committee and ESG Working Group

On 21 March 2019, ENN Energy established an **ESG Committee**, chaired by the Chief Executive Officer, and comprises of an Executive Director, a Non-Executive Director and an Independent Non-Executive Director, to support the Board in formulating ESG strategy of the Group and supervise the implementation of ESG initiatives. Meanwhile, an **ESG Working Group** was set up, including the Chief Financial Officer, the Company Secretary, the head of investor relations

¹ ENN Energy Holdings Limited – 2019 Annual Report / 2018 ESG Report



department, the Quality, Health, Safety and Environment ("QHSE") department and the human resources department, to ensure that all aspects of ESG are properly managed and implemented.

ENN Energy has also established an ESG information system with multiple functions, including reporting, reviewing, investigating, and analysing ESG information, real-time monitoring the fulfilling and practice of responsibility carried out by headquarter and subsidiaries. It aims to enhance the awareness of performing duties and sustainable development management level.

Under the authority of the Board, ESG Committee and ESG Working Group will continue to improve the ESG indicator system and ESG performance reporting process, hold regular meetings to report on the progress of ESG work and exchange opinions on ESG matters, and gradually optimise the ESG management capability of the Group.

Management compensation and ESG metrics

As the contribution to the environment and society is also a mission for ENN Energy, the company has linked management compensation with relevant ESG metrics in order to optimise its ESG management ability and ensure sustainable development.

Certifications and Recognitions

As at the end of 2019, 6 member companies of the Group have respectively obtained the environmental and occupational health and safety management system (environmental certification: ISO14001, occupational health and safety certification: OHSAS18001/ISO45001) certificates. Going forward, the Group will continue to encourage all member companies to actively establish an enterprise environment and occupational health and safety management system in accordance with ISO standards, and move towards fulfilling international standards.

ENN Energy has been rated BB by MSCI ESG Ratings and has been awarded for the Best ESG/SRI Metrics (Power Sector) by Institutional Investor, highlighting the company's commitment to sustainability.

(2) Environment Protection

As one of the largest clean energy distributors in China, ENN Energy strives to reduce greenhouse gases (GHG) emissions through supplying cleaner and low-carbon energy to customers, and reducing carbon emissions arising from its own operating activities.

Fuel Substitution Reduced Carbon Footprint for Customers

With its mission to "create a modern energy system and build a better eco future" and leveraging on its professional and technological advantages, ENN Energy continues to promote "coal-to-gas" conversion and integrated energy business development to provide customers with cleaner natural gas to replace coal, bringing multiple environmental benefits and reducing the emissions of greenhouse gases while improving energy efficiency and safety.

In 2019, ENN Energy conducted "coal-to-gas" projects equivalent to a daily designed installed capacity of 5.81 million cubic meters, offsetting the consumption of 2,318,183 tons of standard coal.

Reduction in ENN Energy's Greenhouse Gas Emissions



ENN Energy also strictly controls pollutants generated from its own operation process and achieves green management throughout the life cycle by saving resources and reducing gas emissions. In 2018, the total comprehensive energy consumption of the Group decreased by 32.67%, and the energy consumption density decreased sharply by 46.45% year-on-year.

ENN Energy actively promotes environmental protection by effectively controlling "three wastes and one noise (waste gas, waste water, solid waste and noise)" and strictly complying with national laws such as Atmospheric Pollution Prevention and Control Law of the People's Republic of China, Water Pollution Prevention and Control Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Wastes and Law of the People's Republic of China on Prevention and Control of Pollution from Environmental Noise.

(3) Efficient, Safe and Stable Operations

Stable supply of natural gas has become a key for the improvement of people's daily lives. ENN Energy's intelligent management and operation system ensures safe and stable supply of clean energy to commercial and industrial (C/I) and residential users, which have increasing natural gas demand over the course of the implementation of "coal-to-gas" policy.

All member companies set up intelligent operation centres equipped with a comprehensive dispatching and monitoring system to monitor the operation conditions in real time, including the operating condition of gas pipeline network, the inspection route of the security and maintenance personnel, the location of the gas transport fleet and the road conditions, and the gas use/supply conditions of key customers in the region. By giving emergency alarm such as gas leakage, this system ensures the normal operation of the city-gas pipeline network. Moreover, ENN Luoyang carried out the development and application of the Cloud Intelligent Safety Management System, which adopts "Internet+" safety management mode, and uses GPS to locate and report the problems and hidden dangers found during inspection.

ENN Energy upholds strict management of methane leakage in engineering construction and gas transportation process. The Group retrofitted its natural gas refuelling stations by installing residual gas recovery devices, which managed to reduce the risk of methane leakage and venting to a much lower level. The Group will expand the use of advanced energy-saving and gas-saving technologies to further minimize greenhouse gas emissions and promote recycle of resources within the Group. In 2018, the Group's annual direct emissions of methane decreased by 34.22 tons year-on-year.

(4) Integrated Energy Business

ENN Energy adopts various clean energy sources including natural gas, industrial waste heat, biomass, solar energy, geothermal energy, wind power, photovoltaic and other renewables, incorporating customers' existing energy facilities and their specific energy needs, to provide tailor-made integrated energy solutions comprising various forms of energy such as electricity, steam, cooling and heating, which helped customers improve their energy efficiency to 85% or more and reduce their total energy bills while meeting the government's increasingly stringent environmental regulatory requirements and reducing pollutant emissions.



As of the end of 2019, ENN Energy had 98 projects that were put into operation, and 22 projects under construction, with potential integrated energy demand of 30 billion kWh per year. In addition, ENN Energy also won the title of "2018 China Energy Innovation Breakthrough Award" and "2018 Excellent Clean Energy Integrated Service Provider" in the 2018 Annual Energy Conference and the 4th China Energy Development and Innovation Forum.

ENN Ubiquitous Energy Network

In 2018, ENN Energy acquired a 100% stake in ENN Ubiquitous Energy Network (EUEN), a leading integrated energy service provider in China, in order to accelerate the strategic development of the integrated energy business. EUEN provides customized integrated energy solutions to various types of customers, including urban areas/industrial parks, industrial customers and municipal buildings, with focus on the technology services such as consultation, planning, designing, operation and maintenance.

(5) Technological Innovation and Patents

By encouraging R&D and applying new technological innovations and invention patents in its daily operation and the products/services provided to users, ENN Energy is able to continuously reduce cost, increase efficiency, improve the ability of safety management, and reduce its gas loss so as to reduce its own greenhouse gas emissions during operation. In addition, it also helps ENN Energy improve the quality of its products and services, and provide users with advanced technology, more energy-saving and environment friendly, safe and stable products and services.

Innovation examples include technologies and equipment related to integrated energy business such as gas heat pump, renewable energy heat pump, commercial pan-energy machine and heating supply management systems, as well as the innovation of information technology.

(6) United Nations' Sustainable Development Goals (SDGs) Alignment



ENN Energy supports the United Nations' Sustainable Development Goals² ("SDG") as defined in the Sustainable Development Summit of the United Nations in 2015, joining the global partnership which aims to end deprivation, protect the planet and ensure that all people enjoy peace and prosperity.

In particular, ENN Energy has identified in its Environmental, Social and Governance Report nine specific SDGs that are most relevant to its business, environment and people.

- SDG 3: Good Health and Well-Being
- SDG 5: Gender Equality
- SDG 7: Affordable and Clean Energy

² Appendix 1 – United Nations' Sustainable Development Goals



- SDG 8: Decent Work and Economic Growth
- SDG 9: Industry, Innovation and Infrastructure
- SDG 11: Sustainable Cities and Communities
- SDG 12: Responsible Consumption and Production
- SDG 13: Climate Action
- SDG 15: Life on Land

(7) Sustainability Reporting

In 2019, ENN Energy issued its second standalone annual Environmental, Social and Governance Report, reviewed by the ESG committee. The purpose of this Report is to report on articulate concepts and practices of the company and its subsidiaries in fulfilling their environmental, social and governance responsibilities, and to address material issues of concern raised by major stakeholders.

This Report is mainly based on the reporting principles of materiality, quantitative, balance and consistency in Environmental, Social and Governance Reporting Guide (ESG Guide) under Appendix 27 to the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited (hereinafter referred to as the "Listing Rules") issued by the Stock Exchange of Hong Kong Ltd. (hereinafter referred to as the "Stock Exchange"). It also refers to GRI Sustainability Reporting Standards issued by the Global Sustainability Standards Board (GSSB), Guidelines on Corporate Social Responsibility Reporting in China (CASS-CSR 4.0) and ISO 26000 Guidelines on Social Responsibility issued by the International Organisation for Standardisation.



2. Green Finance Framework Overview

The Green Finance Framework ("GFF") was developed to demonstrate how ENN Energy could, with Green Financing Transactions ("GFT"), fund projects that would deliver positive environmental impacts and foster sustainable practices, and to support ENN Energy's green and sustainability strategy. The GFF intends to contribute to three main environmental objectives (climate change mitigation, pollution prevention and control, and energy efficiency improvement).

GFTs include bonds, loans and other debt or financing structures tailoring to make contribution to sustainable development, the proceeds to Eligible Green Projects will be applied as defined in this Framework.

- With respect to bonds, bonds issued under this GFF will be in alignment with the 2018 Green Bond Principles (GBP)³ or as they may be subsequently amended.
- With respect to loans, loans issued under this GFF will be in alignment with the 2020 Green Loan Principles (GLP)⁴ or as they may be subsequently amended.
- Other forms of financing may conform to other sustainable or green finance principles as may have been established at the time of such financing transaction being undertaken.

Each transaction will adopt (1) Use of Proceeds, (2) Project Evaluation and Selection, (3) Management of Proceeds, and (4) Reporting, as set out in this GFF.

GFTs do not place restriction on the tenor and currency; and can include other terms and conditions including covenants, to reflect the financing strategy and plans of ENN Energy as well as the outcome of the commercial discussions between the Issuer/Borrower and Manager/Arranger/Lender.

GFTs may be done in any jurisdiction and market reflecting ENN Energy's current and future business needs.

2.1 Use of Proceeds

An amount equal to the net proceeds of the GFTs will be used exclusively to fund and/or refinance capex or opex, including R&D, construction, acquisition, operation, etc., on new or existing eligible green projects that meet one or more of the following categories of eligibility as recognized in the 2018 GBP ("Eligible Green Projects"):

³ https://www.icmagroup.org/assets/documents/Regulatory/Green-Bonds/June-2018/Green-Bond-Principles---June-2018-140618-WEB.pdf

https://www.lma.eu.com/application/files/1815/8866/8537/Green Loan Principles V03.pdf



GBP Categories	Eligible Criteria and Description	UN SDG Goals
Renewable Energy	Projects aimed at developing the production and use of renewable energy, such as:	SDG 7: Affordable and clean energy
7 WIDERSLAW ON THE STREET PRODUCT ANGELER NOTE OF THE STREET PRODUCT ANGELER ON THE STREET ON THE STREET	 Generation of energy from renewable sources, including wind, solar, seawater heat pump, biomass, hydro and geothermal Transmission and distribution projects having the sole purpose of connecting renewable energy production Development of boilers powered by biomass, which only utilize agricultural and forestry waste 	7.2 By 2030, increase substantially the share of renewable energy in the global energy mix 7.a By 2030, enhance international cooperation to facilitate access to clean energy research and technology, including renewable energy, energy efficiency and advanced and cleaner fossil-fuel technology, and promote investment in energy infrastructure and clean energy technology SDG 9: Industry, innovation & infrastructure 9.4 By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities SDG 11: Sustainable cities and communities 11.6 By 2030, reduce the adverse per capita environmental impact of cities, including by paying special attention to air quality and municipal and other waste management SDG 12: Responsible consumption & production
Pollution Prevention and Control Energy Efficiency	 Natural gas leakage detection systems, including installing Cloud Intelligent Safety Management System Reuse of industrial residual heat and steam for downstream production, limited to construction and operation of pipelines to collect waste heat and associated infrastructure for distributing heating Installation of residual gas recovery devices on LNG transportation trucks and LNG refuelling stations Tailor-made integrated energy solutions to help improve energy efficiency through ENN Ubiquitous Energy Network⁵ 	
Sustainable Water Management	 Installation of drainage canals in construction sites to discharge wastewater into urban sewage pipelines if emission standards are met Installation of mud pools to avoid infiltrating into groundwater or rivers Use of reclaimed water and rainwater in production process, adoption of water-saving appliances to reduce water consumption 	

⁵ ENN Ubiquitous Energy Network provides customized integrated energy solutions. ENN Ubiquitous Energy Network has proprietary technologies including i) load forecasting, which analyzes the electricity and energy usage pattern to predict users' future energy demand; ii) quantitative screening, which compares and selects technology in terms of economics, energy saving, and emission reduction based on locally available resources; iii) integration of energy facility and network, which allow each energy enduser to complement each other's load, share energy facilities and establish energy interconnection within the region.





- Renovation of buildings (including industrial premises), certified in accordance with any one of the following selected certification systems:
 - Chinese Green Building Evaluation Label (GBL) – 2 star or above
 - U.S. Leadership in Energy and Environmental Design (LEED) – Gold or above

leading to an energy use reduction of at least 15%

 On-site renewable energy installations, i.e. solar PV, which may be instead included in Renewable Energy depending on the scale of the projects 12.2 By 2030, achieve the sustainable management and efficient use of natural resources

12.4 By 2020, achieve the environmentally sound management of chemicals and all wastes throughout their life cycle, in accordance with agreed international frameworks, and significantly reduce their release to air, water and soil in order to minimize their adverse impacts on human health and the environment

SDG 13: Climate action

13.2 Integrate climate change measures into national policies, strategies and planning

Eligible Green Projects may include the projects ENN Energy made during the 3 years prior to the issuance or signing date of the respective GFTs and during the life of the GFTs.

Exclusionary Criteria

The following sectors and activities will be excluded from Eligible Green Projects:

- Sectors which are prohibited by laws and regulation in China, such as child labour, gambling industry, adult entertainment and corporations which are in association with illegal activities
- Hydro power with installed capacity >20MW
- Nuclear fuels
- Coal based energy generation and distribution infrastructure for such energy
- Activities which are in relation to hazardous chemicals and radioactive substance

2.2 Process for Project Evaluation and Selection

ENN Energy imposes strict environmental and risk management policy during its normal course of business. List of ESG policy please refer to Appendix II.

The Eligible Green Projects are identified and selected via a process that involves participants from various functional areas. An ESG Working Group ("EWG") has been set up, composed of the senior members and representatives from the below departments:

- Chief Financial Officer
- Company Secretary
- Head of Investor Relations department
- Quality, Health, Safety and Environment ("QHSE") department
- Human Resources department



EWG will meet at least every 12 months to discuss and select eligible green projects according to the Eligible Green Projects definition in Section 2.1 of this Framework. EWG will work with Accounting, Finance, Risk Management, IT and other relevant functional departments to ensure there is sufficient data and information for proper assessment. The shortlisted projects will be presented to ESG Committee (representatives from senior management including the CEO) of ENN Energy for approval.

EWG will ensure that the selected Eligible Green Project to comply not only with the section of Use of Proceeds but also the environmental guidelines which are applicable for ENN Energy. Eligible Green Projects may include new projects and projects under construction in ENN Energy's portfolio with a disbursement date no older than 3 years. The ESG committee will exclude any projects involved in an ESG controversy.

In addition, EWG will be responsible for managing any future updates of the Framework, including any expansion of requirements of use of proceeds. In case of divestments or if an Eligible Green Project no longer meets the eligibility criteria, the funds will be reallocated to other Eligible Green Projects.

2.3 Management of Proceeds

The net proceeds from each GFT will be managed by ENN Energy's accounting and finance team, and the proceeds of each GFT will be deposited in the general funding accounts and be earmarked to Eligible Green Projects.

ENN Energy will maintain a register to keep track of the use of proceeds for each GFT. The register will contain the following information:

(1) Type of Funding Transaction:

Key information include issuer/borrower entity, transaction date, number of transactions, principal amount of proceeds, repayment or amortization profile, maturity date and interest or coupon (and in the case of bonds, the ISIN number).

(2) Allocation of Use of Proceeds:

- Name and description of Eligible Green Projects to which the proceeds of the GFTs have been allocated in accordance with this GFF;
- Amount of GFT proceeds allocated to each Eligible Green Project
- The amount and / or percentage of new and existing projects (share of financing and refinancing)
- The balance of unallocated proceeds
- Information of temporary investment for unallocated proceeds

ENN Energy is committed to allocating all proceeds from the GFT to Eligible Project on a best effort basis within 24 months of the GFT issuance in accordance with the evaluation and selection process set out above.

Any balance of issuance proceeds which are not yet allocated to Eligible Green Projects will be held in accordance with ENN Energy's liquidity guidelines for short term time deposits or



investments, or used to repay existing borrowings within the group. ENN Energy commits not to invest temporary unallocated proceeds to sectors and activities specified in Exclusionary Criteria in section 2.1

During the life of the GFT issued, if the designated Projects cease to fulfil the Eligibility Criteria, the net proceeds will be re-allocated to replacement Projects that comply with the Eligibility Criteria, as soon as reasonably practicable, with the aim to re-allocate within the following 24 months.

2.4 Reporting

ENN Energy will provide information on the allocation of the net proceeds and environmental and social (where relevant) impacts of the Eligible Green Projects of its GFTs in ENN Energy's Sustainability Report, Annual Report or website. Such information will be provided on an annual basis until all the net proceeds have been allocated. The information will contain at least the following details:

(1) Allocation Reporting

ENN Energy will provide the following information for the net proceeds of all the GFTs during the year:

- Key information includes issuer/borrower entity, transaction date, number of transactions, principal amount of proceeds, maturity date and interest or coupon (and in the case of bonds, the ISIN number).
- The aggregate amount allocated to various Eligible Green Projects
- The amount and / or percentage of new and existing projects (share of financing and refinancing)
- The remaining balance of funds which have not yet been allocated and type of temporary investment
- Examples of Eligible Projects (subject to confidentiality disclosures)

(2) Impact Reporting

ENN Energy will report on the environmental and social (where relevant) impacts of the Eligible Green Projects at issuance or eligible category level.

Subject to the nature of Eligible Green Projects and availability of information, ENN Energy aims to include, but not limited to, the following Impact Indicators:

Eligible Green Projects Categories	Impact Indicators	
Renewable Energy	 Energy produced by renewable resource (by MWh pa, or other units) Renewable energy installed capacity (by MW, or other units) GHG emissions avoided / reduced (by tCO2e pa) 	



	Annual energy savings (by % pa, or ton of standard coal pa, or other units)
Pollution Prevention and Control Energy Efficiency	 Decrease in energy consumption (by % pa, or ton of standard coal pa, or other units)⁶ Decrease in annual emissions of GHG (by % pa, or tCO2e pa, or other units)⁷
Sustainable Water Management	 Annual amount of water recycled (litres pa) Annual amount of water reused (litres pa)
Green Buildings	 Energy efficiency gains in MWh or % vs. baseline⁸ Estimated annual avoided GHG emissions (tCO2eq pa) Annual energy savings (MWh pa)

ENN Energy aims to disclose the key underlying methodology and/or assumptions used in the quantitative determination of the above Impact Indicators, in the ENN Energy's Sustainability Report, Annual Report or website.

ENN Energy aims to report material ESG controversies (if any) associated with the eligible projects of its GFTs.

3. External Review

ENN Energy has engaged an external review of this GFF from Vigeo Eiris, an independent party, to provide a Second Party Opinion. Vigeo Eiris has reviewed the GFF for its sustainability and green qualities as well as its alignment with GBP and GLP. The objective of the Second Party Opinion is to provide investors with an independent assessment.

An inaugural GFT will be certified by Hong Kong Quality Assurance Agency HKQAA under its Green Finance Certification Scheme.

The Second Party Opinion, as well as the GFF hereof, will be published and made available at www.ennenergy.com

⁶ Compared to traditional coal based energy solutions

⁷ Compared to traditional coal based energy solutions

⁸ Compared to traditional coal based energy consumptions



Appendices

Appendix 1 (United Nations' Sustainable Development Goals)

In 2015, world leaders gathered at the UN to adopt 17 Sustainable Development Goals (SDGs) to achieve several extraordinary things by 2030: end poverty, promote prosperity and well-being for all, and protect the planet. The SDGs set a course to achieve these objectives - for people everywhere. The SDGs cover a broad range of social and economic development issues. These include poverty, hunger, health, education, climate change, gender equality, water, sanitation, energy, urbanization, environment and social justice.











































Appendix II (ENN ESG policy)

制度名称	对应联交所 ESG 指引
《文明施工管理办法》	A1 排放物
《新奥能源控股有限公司 HSE 政策》	A1 排放物、A2 资源使用、B2 健康 与安全
《新奥能源控股有限公司 CNG 加气站经济运行规范》	A2 资源使用
《新奥能源接待资源手册》	A2 资源使用
《新奥能源行政办公资产管理规则》	A2 资源使用
《新奥能源车辆管理规则》	A2 资源使用
《新奥能源控股有限公司可持续发展政策》	A2 资源使用
《新奥能源控股有限公司生物多样性保护政策》	A3 环境及天然资源
《招聘管理规定》	B1 雇佣、B4 劳工准则
《员工任用规则》	B1 雇佣、B4 劳工准则
《新奥能源控股有限公司人才发展与雇佣政策》	B1 雇佣、B4 劳工准则
《考勤与请休假管理办法》	B1 雇佣
《安全生产管理规定》	B2 健康与安全
《安全红黄线管理规定》	B2 健康与安全
《新奧能源控股有限公司事故报告及调查处理规定》	B2 健康与安全
《生产安全事故应急预案管理办法》	B2 健康与安全
《安全管理一号文件》	B2 健康与安全
《安全生产"三违"现场监察管理办法》	B2 健康与安全
《关于应对新型冠状病毒肺炎防控的工作要求》	B2 健康与安全、B8 社区投资
《关于春节假期后返岗工作的重要通知》	B2 健康与安全
《关于在新型冠状病毒肺炎防疫期间做好日常办公工作的通知》	B2 健康与安全
《供应商施工安全管理制度》	B2 健康与安全、B5 供应链管理
《新奥能源控股有限公司供应商 HSE 政策》	B2 健康与安全、B5 供应链管理



《供应商评分标准》	B5 供应链管理
《供应商准入及管理办法》	B5 供应链管理
《供应商绩效考核方法》	B5 供应链管理
《关于规范燃气工程施工单位招标工作的通知》	B5 供应链管理
《综合能源生态伙伴(产品和服务供应商)准入、评估、退出实施办法》	B5 供应链管理
《新奥能源控股有限公司供应商企业社会责任行为守则》	B5 供应链管理
《新奥能源客户投诉管理办法》	B6 产品责任
《新奥能源服务体系手册》	B6 产品责任
《新奥能源知识产权与论文奖励办法》	B6.3 与维护及保障知识产权有关的
《新奥能源信息安全风险管理办法》	B6.5 消费者隐私保护
《新奥能源信息安全管理规定》	B6.5 消费者隐私保护
《新奥能源控股有限公司客户隐私政策》	B6.5 消费者隐私保护
《员工行为规范》	B7 反贪污
《新奥能源员工违规违纪行为处罚办法》	B7 反贪污
《新奥能源干部问责管理规定》	B7 反贪污
《新奥能源控股有限公司防诈骗、反腐及贿赂政策》	B7 反贪污
《新奥能源控股有限公司慈善公益活动管理政策》	B8 社区投资